JS 44 (Rev. 06/17)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS	111		DEFENDANTS		
HELEN SWARTZ, Individ	dually		HEI HOTELS L.L.C	C., a Delaware Limited L	iability Company
(b) County of Residence of (E.	of First Listed Plaintiff Miami-Dade Count SCEPT IN U.S., PLAINTIFF CASES)	ty, FL	NOTE: IN LAND CO	of First Listed Defendant (IN U.S. PLAINTIFF CASES OF DEMONATION CASES, USE TO LAND INVOLVED.	· ·
Grove, PA 19090, 215.4	Address, and Telephone Number) In, Moses & Rossito, 600 Easton Rd, W 96.2902 & Fuller, Fuller & Assoc., 1200 FL 33181, 305.891.5199 [PHV pending	0	Attomeys (If Known)		
II. BASIS OF JURISDI	CTION (Place an "X" in One Box Only)	III. CI	TIZENSHIP OF P	RINCIPAL PARTIES	(Place an "X" in One Box for Plaintif
☐ 1 U _* S _* Government Plaintiff	■ 3 Federal Question (U.S. Government Not a Party)	Citiz	(For Diversity: Cases Only) PT een of This State		
☐ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenship of Parties in Item III)	Citiz	en of Another State	2	
			en or Subject of a oreign Country	3 G 3 Foreign Nation	□ 6 □ 6
IV. NATURE OF SUIT			A		of Suit Code Descriptions.
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment & Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excludes Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	PERSONAL INJURY 310 Airplane 365 Personal Injury 370 Assault, Libel & Slander 371 Personal Injury 360 Marine 345 Marine Product Liability 340 Marine 345 Motor Vehicle Product Liability 350 Motor Vehicle Product Liability 350 Motor Vehicle Product Liability 360 Other Personal Injury Medical Malpractice 371 Truth in Lending 380 Other Personal Injury Medical Malpractice 371 Truth in Lending 385 Property Damag 385 Property Damag Product Liability Personal Injury 385 Property Damag 385 Property Damag	RY 62 65 65 65 65 65 65 65	CABOR 10 Fair Labor Standards Act 20 Labor/Management Relations 40 Railway Labor Act 51 Family and Medical Leave Act 20 Other Labor Litigation 91 Employee Retirement Income Security Act 1 MMIGRATION 1 MMIGRATION 1 MMIGRATION 1 Income Security Application 1 Control of the Control of the Control 1 Control of the Control of the Control 2 Naturalization Application 3 Other Immigration Actions	BANKRUPTCY 422 Appeal 28 USC 158 423 Withdrawal 28 USC 157 PROPERTY RIGHTS 820 Copyrights 830 Patent 830 Patent 840 Trademark SOCIAL SECURITY 861 HIA (1395ff) 862 Black Lung (923) 863 DIWC/DIWW (405(g)) 864 SSID Title XVI 865 RSI (405(g)) FEDERAL TAX SUITS 870 Taxes (U.S. Plaintiff or Defendant) 871 IRS—Third Party 26 USC 7609	375 False Claims Act 376 Qui Tam (31 USC 3729(a)) 400 State Reapportionment 410 Antitrust 430 Banks and Banking 450 Commerce 460 Deportation 470 Racketeer Influenced and Corrupt Organizations 480 Consumer Credit 490 Cable/Sat TV 850 Securities/Commodities/Exchange 890 Other Statutory Actions 891 Agricultural Acts 893 Environmental Matters 895 Freedom of Information Act 896 Arbitration 899 Administrative Procedure Act/Review or Appeal of Agency Decision 950 Constitutionality of State Statutes
💢 l Original 🗖 2 Rei	Cite the U.S. Civil Statute under which you Title III of the Americans with Disab Brief description of cause: Equal access to places of public access to pl	are filing (i	pened Anothe (specify) Do not cite jurisdictional state t, 42 USC Sec. 1218	r District Litigation Transfer utes unless diversity): 1, et seq. h disabilities	if demanded in complaint:
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UNITED STATES DISTRICT COURT EASTERN DISTRICT OF PENNSYLVANIA

HELEN SWARTZ,	Individually,
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Plaintiff,

 \mathbf{V}_{\bullet}

Case No.

HEI HOTELS L.L.C., a Delaware Limited Liability Company,

Defendant.

COMPLAINT

Plaintiff, HELEN SWARTZ, Individually, on her behalf and on behalf of all other mobility-impaired individuals similarly-situated, (sometimes referred to as "Plaintiff"), hereby sues the Defendant, HEI HOTELS L.L.C., a Delaware Limited Liability Company (sometimes referred to as "Defendant") for Injunctive Relief, and attorney's fees, litigation expenses, and costs pursuant to the Americans with Disabilities Act, 42 USC § 12181 et seq. ("ADA").

- 1. Plaintiff, HELEN SWARTZ, resides in Miami Beach, Florida, in the County of Miami-Dade.
- 2. Defendant's property, Le Meridien Philadelphia Hotel, is located at 1421 Arch Street, Philadelphia, PA, in the County of Philadelphia.
- 3. Venue is properly located in the Eastern District of Pennsylvania because venue lies in the judicial district of the property situs. The Defendant's property is located in and does business within this judicial district.
- 4. Pursuant to 28 USC § 1331 and 28 USC § 1343, this Court has been given original jurisdiction over actions which arise from the Defendant's violations of Title III of the Americans with Disabilities Act, 42 USC § 12181 et seq. See, also, 28 USC § 2201 and § 2202.

5. Plaintiff, HELEN SWARTZ is a Florida resident, is sui juris, has multiple sclerosis and relies on the use of an electric scooter to ambulate, as she is mobility impaired. She qualifies as a person with disabilities, as defined by the Americans with Disabilities Act.

Helen Swartz was born and raised in New York City and moved to the Philadelphia area in 1978 to attend graduate school. After completion of her studies, she founded a business and resided in the area until 2011. She was active in the business community and has many long-standing relationships that she has maintained throughout the years. She also had two children during those years, through which she knew many people.

Her elder daughter and granddaughter live in the surrounding area and she often meets them in Center City, Philadelphia, so that they may enjoy cultural activities, dining and shopping in Philadelphia. She has often taken her granddaughter to the Museum of Natural History and Please Touch Museums in Philadelphia. Ms. Swartz also enjoys meeting her Philadelphia-based friends in various restaurants and attending local shows in Philadelphia.

Helen Swartz visited the property which forms the basis of this lawsuit, and has reservations to return to the property to avail herself of the goods and services offered to the public at the property, if the facilities are fully accessible and the barriers to access have been corrected. The Plaintiff has encountered architectural barriers at the subject property, which have impaired her use of the facilities and the amenities offered, and have endangered her safety at the facilities and her ability to access the facilities the property has to offer and use the restrooms.

6. HELEN SWARTZ has patronized the hotel which forms the basis of this lawsuit on several occasions. She plans to return to the facility in the near future, once the facility is made accessible, to avail herself of the goods and services offered to the public at the property.

- 7. The Plaintiff has encountered architectural barriers at the subject property, which are enumerated in paragraph 11. The barriers to access at the property have endangered her safety, and adversely affected her ability to use the facilities.
- 8. Defendant owns, leases, leases to, or operates a place of public accommodation as defined by the ADA and the regulations implementing the ADA, 28 CFR 36.201(a) and 36.104. Defendant is responsible for complying with the obligations of the ADA. The place of public accommodation that the Defendant owns, operatse, leases or leases to is known as Le Meridien Philadelphia Hotel, and is located at 1421 Arch Street, Philadelphia, PA 19103, in the County of Philadelphia.
- 9. HELEN SWARTZ has a realistic, credible, existing and continuing threat of discrimination from the Defendant's non-compliance with the ADA with respect to this property as described but not necessarily limited to the allegations in Paragraph 11 of this Complaint. Plaintiff has reasonable grounds to believe that she will continue to be subjected to discrimination in violation of the ADA by the Defendant. HELEN SWARTZ desires to visit Le Meridien Philadelphia Hotel not only to avail herself of the goods and services available at the property but to assure herself that this property is in compliance with the ADA so that she and others similarly-situated will have full and equal enjoyment of the property without fear of discrimination.
- 10. The Defendant has discriminated against the individual Plaintiff by denying her access to, and full and equal enjoyment of, the goods, services, facilities, privileges, advantages and/or accommodations of the hotel, as prohibited by 42 USC § 12182 et seq.
- 11. The Defendant has discriminated, and is continuing to discriminate, against the Plaintiff in violation of the ADA by failing to, <u>inter alia</u>, have accessible facilities by January 26,

1992 (or January 26, 1993, if Defendant has 10 or fewer employees and gross receipts of \$500,000 or less). A preliminary inspection of the Le Meridien Philadelphia Hotel has shown that violations exist. These violations which HELEN SWARTZ personally observed or encountered, and which were verified by an ADA expert, include, but are not limited to:

- a. Directional signage is not provided to access the accessible entrance. This is in violation of section 216.3 of the 2010 Standards for Accessible Design. §36.304. This condition made it extremely difficult for the Plaintiff to find the entrance by herself.
- b. Because plaintiff was not offered the ability to book an accessible room on line the plaintiff had to call to book her accessible guestroom. At time of booking plaintiff requested an accessible guestroom with a roll-in shower. When the plaintiff checked in was told by the person who had booked the guestroom for the plaintiff that the hotel didn't have a roll-in shower. Unbeknown to the clerk the hotel had 1 guestroom with a roll-in shower. The desk clerk was not trained by the hotel in what the proper procedures are in reservations made by places of lodging. This is in violation of §36.302 (e)(1)(i-v).
- c. The check-in counter is too high. This is in violation of section 902 of the 2010 Standards for Accessible Design. §36.304. This condition made it extremely difficult for the Plaintiff check in.
- d. The elevator card reader is out of reach to a person in a wheelchair. This is in violation of sections 308 & 407.2.1.1 of the 2010 Standards for Accessible Design. §36.304 This condition made denies the plaintiff the ability to use her credit card to access the machine.
- e. The ramps do not have appropriate handrails. This is in violation of section 405.8 of the 2010 Standards for Accessible Design. §36.304. This condition made it difficult for the Plaintiff to use the facility.
- f. The stairways do not have appropriate handrails. This is in violation of section 504.6 of the 2010 Standards for Accessible Design. §36.304.
 - g. Compliant grab bars in the accessible guestroom bathroom roll-in shower

are not provided This is in violation of section 806.2.4 of the 2010 Standards for Accessible Design. §36.304. This condition made it difficult for the Plaintiff to use the facilities.

- h. The shower unit provided in the accessible guestroom bathroom is out of reach to a person in a wheelchair. This is in violation of section 806.2.4 of the 2010 Standards for Accessible Design. §36.304. This condition made it difficult for the Plaintiff to use the facilities.
- i. The shower spray unit provided in the accessible guestroom bathroom does not have an on/off control with a non-positive shut-off. This is in violation of section 806.2.4 of the 2010 Standards for Accessible Design. §36.304. This condition made it difficult for the Plaintiff to use the facilities.
- j. The lavatory in the accessible guestroom bathroom is not accessible. This is in violation of section 806.2.4 of the 2010 Standards for Accessible Design. §36.304. This condition made it difficult for the Plaintiff to use the facilities.
- k. Items in the accessible guestroom and bathroom are out of reach to a person using a wheelchair. This is in violation of sections 308 & 806 of the 2010 Standards for Accessible Design. §36.304. The condition prevented access to items inside the accessible guestroom.
- 1. The window controls in the accessible are out of reach to a person using a wheelchair. This is in violation of sections 308 & 806 of the 2010 Standards for Accessible Design. §36.304. This condition made it difficult for the Plaintiff to use the facility.
- m. An accessible threshold is not provided to enter areas in the accessible guestroom and bathroom. This is in violation of sections 404.2.5 & 806 of the 2010 Standards for Accessible Design. §36.304. This condition made it difficult for the Plaintiff to use the facility.
- n. The door opening force to enter/exit the accessible entrance to the Fitness Facility is heavy. This is in violation of section 404.2.9 of the 2010 Standards for Accessible Design. §36.304. This condition made it difficult for the Plaintiff to use the facility.
- o. Items in the Fitness Facility are out of reach to a person in a wheelchair. This is in violation of section 308 of the 2010 Standards for Accessible Design. §36.304.

This condition made it difficult for the Plaintiff to access items the facility.

- p. Compliant grab bars are not provided in the assorted accessible toilet compartments. This is in violation of section 604.5 of the 2010 Standards for Accessible Design. §36.304. This condition made it difficult for the Plaintiff to use the facilities.
- q. Compliant mirrors are not provided in the assorted accessible toilet compartments. This is in violation of section 603.3 of the 2010 Standards for Accessible Design. §36.304. This condition made it difficult for the Plaintiff to use the facilities.
- r. The door opening force to enter/exit the accessible toilet rooms are heavy. This is in violation of section 404.2.9 of the 2010 Standards for Accessible Design. §36.304. This condition made it difficult for the Plaintiff to use the facilities.
- s. Accessible seating is not provided at the tables or bars around the hotel. This is in violation of sections 226 and 902 of the 2010 Standards for Accessible Design. This condition made it extremely difficult for the Plaintiff access to the bars and tables in the hotel.
- t. The plaintiff was unable to book an accessible guestroom on any of the hotel's websites. This is in violation of section §36.302(e)(1)(i-v)(3).
- u. The hotel does not provide the required amount of compliant accessible guest rooms. This is in violation of section 224 of the 2010 Standards for Accessible Design. §36.304. This denies to Plaintiff the full and equal opportunity to stay at the subject hotel.

Maintenance

- v. The accessible features of the facility are not maintained, creating barriers to access for the Plaintiff, as set forth herein, in violation of 28 CFR §36.211.
- 12. All of the foregoing cited violations are violations of both the 1991 Americans with Disabilities Act Guidelines (ADAAG) and the 2010 Standards for Accessible Design, as adopted by the Department of Justice.
- 13. The discriminatory violations described in Paragraph 11 are not an exclusive list of the Defendant's ADA violations. Plaintiff requires the inspection of the Defendant's place of

public accommodation in order to photograph and measure all of the discriminatory acts violating the ADA and all of the barriers to access. The individual Plaintiff, and all other individuals similarly-situated, have been denied access to, and have been denied the benefits of services, programs and activities of the Defendant's facilities, and have otherwise been discriminated against and damaged by the Defendant because of the Defendant's ADA violations, as set forth above. The individual Plaintiff, and all others similarly-situated will continue to suffer such discrimination, injury and damage without the immediate relief provided by the ADA as requested herein. In order to remedy this discriminatory situation, the Plaintiff requires an inspection of the Defendant's place of public accommodation in order to determine all of the areas of non-compliance with the Americans with Disabilities Act.

- 14. Defendant have discriminated against the individual Plaintiff by denying her access to full and equal enjoyment of the goods, services, facilities, privileges, advantages and/or accommodations of its place of public accommodation or commercial facility in violation of 42 USC § 12181 et seq. and 28 CFR. 36.302 et seq. Furthermore, the Defendant continue to discriminate against the Plaintiff, and all those similarly-situated by failing to make reasonable modifications in policies, practices or procedures, when such modifications are necessary to afford all offered goods, services, facilities, privileges, advantages or accommodations to individuals with disabilities; and by failing to take such efforts that may be necessary to ensure that no individual with a disability is excluded, denied services, segregated or otherwise treated differently than other individuals because of the absence of auxiliary aids and services.
- 15. Plaintiff is without adequate remedy at law and is suffering irreparable harm. Considering the balance of hardships between the Plaintiff and Defendant, a remedy in equity is warranted. Furthermore, the public interest would not be disserved by a permanent injunction.

Plaintiff has retained the undersigned counsel and is entitled to recover attorney's fees, costs and litigation expenses from the Defendant pursuant to 42 USC § 12205 and 28 CFR 36.505.

- 16. Defendant is required to remove the existing architectural barriers to the physically disabled, when such removal is readily achievable for its place of public accommodation that has existed prior to January 26, 1992, 28 CFR 36.304(a); in the alternative, if there has been an alteration to Defendant's place of public accommodation since January 26, 1992, then the Defendant is required to ensure to the maximum extent feasible, that the altered portions of the facility are readily accessible to and useable by individuals with disabilities, including individuals who use walkers and wheelchairs, 28 CFR 36.402; and finally, if the Defendant's facility is one which was designed and constructed for first occupancy subsequent to January 26, 1993, as defined in 28 CFR 36.401, then the Defendant's facility must be readily accessible to and useable by individuals with disabilities as defined by the ADA.
- 17. Notice to Defendant is not required as a result of the Defendant's failure to cure the violations by January 26, 1992 (or January 26, 1993, if Defendant have 10 or fewer employees and gross receipts of \$500,000 or less). All other conditions precedent have been met by Plaintiff or waived by the Defendant.
- 18. Pursuant to 42 USC § 12188, this Court is provided with authority to grant Plaintiff Injunctive Relief, including an order to require the Defendant to alter the Le Meridien Philadelphia Hotel to make those facilities readily accessible and useable to the Plaintiff and all other persons with disabilities as defined by the ADA; or by closing the facility until such time as the Defendant cure its violations of the ADA. The Order shall further require the Defendant to maintain the required assessable features on an ongoing basis.

WHEREFORE, Plaintiff respectfully requests:

a. The Court issue a Declaratory Judgment that determines that the

Defendant at the commencement of the subject lawsuit are in violation of Title III of the

Americans with Disabilities Act, 42 USC § 12181 et seq.

b. Injunctive relief against the Defendant including an order to make all

readily achievable alterations to the facility; or to make such facility readily accessible to

and useable by individuals with disabilities to the extent required by the ADA; and to

require the Defendant to make reasonable modifications in policies, practices or

procedures, when such modifications are necessary to afford all offered goods, services,

facilities, privileges, advantages or accommodations to individuals with disabilities; and

by failing to take such steps that may be necessary to ensure that no individual with a

disability is excluded, denied services, segregated or otherwise treated differently than

other individuals because of the absence of auxiliary aids and services.

c. An award of attorney's fees, costs and litigation expenses pursuant to 42

USC § 12205.

d. Such other relief as the Court deems just and proper, and/or is allowable

under Title III of the Americans with Disabilities Act.

Respectfully submitted,

Dated: _____, 2018

David S. Dessen, Esq. (I.D. 17627)

Dessen, Moses & Rossito

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Willow Grove, PA 19090

Telephone: 215.496.2902

Facsimile: 215.564.2879

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and

Lawrence A. Fuller, Esq., *pro hac vice pending* Fuller, Fuller & Associates, P.A. 12000 Biscayne Boulevard, Suite 502 North Miami, FL 33181

Telephone: 305.891.5199
Facsimile: 305.893.9505
Ifuller@fullerfuller.com

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

HELEN SWARTZ, Individually,

CIVIL ACTION NO.

HEI HOTELS L.L.C., a Delaware Limited Liability Company

In accordance with the Civil Justice Expense and Delay Reduction Plan of this court, counsel for plaintiff shall complete a Case Management Track Designation Form in all civil cases at the time of filing the complaint and serve a copy on all defendants. (See § 1:03 of the plan set forth on the reverse side of this form.) In the event that a defendant does not agree with the plaintiff regarding said designation, that defendant shall, with its first appearance, submit to the clerk of court and serve on the plaintiff and all other parties, a Case Management Track Designation Form specifying the track to which that defendant believes the case should be assigned.

SELECT ONE OF THE FOLLOWING CASE MANAGEMENT TRACKS:

(a)	Habeas Corpus – Cases brought under 28 U.S.C. § 2241 through § 2255.	1)
(b)	Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits.	()
(c)	Arbitration – Cases required to be designated for arbitration under Local Civil Rule 53.2.	()
(d)	Asbestos – Cases involving claims for personal injury or property damage from exposure to asbestos.	()
(e)	Special Management – Cases that do not fall into tracks (a) through (d) that are commonly referred to as complex and that need special or intense management by the court. (See reverse side of this form for a detailed explanation of special management cases.)	()
(f)	Standard Management – Cases that do not fall into any one of the other tracks.	(X)
	David S. Dessen Attorney-at-law 5-658-1400 Iephone David S. Dessen Attorney-at-law Attorney for Attorney for Attorney for E-Mail Address		

(Civ. 660) 10/02

UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

DESIGNATION FORM(to be used by counsel or pro se plaintiff to indicate the category of the case for the purpose of assignment to the appropriate calendar)

Address of Plaintiff:	1330 West Avenue, Miami Beac	ch, FL 33139
	Service Company, 600\N. 2nd St., S	Suite 401, Harrisburg, PA 17101
	1421 Arch Street, Philad	
		•
RELATED CASE, IF ANY:		
Case Number:	Judge:	Date Terminated:
Civil cases are deemed related when Yes is answere	ed to any of the following questions:	
 Is this case related to property included in an e previously terminated action in this court? 	earlier numbered suit pending or within one year	Yes No V
Does this case involve the same issue of fact of pending or within one year previously terminal	r grow out of the same transaction as a prior suit ted action in this court?	Yes No No
 Does this case involve the validity or infringen numbered case pending or within one year preva- 	nent of a patent already in suit or any earlier viously terminated action of this court?	Yes No V
4. Is this case a second or successive habeas corpcase filed by the same individual?	us, social security appeal, or pro se civil rights	Yes No V
I certify that, to my knowledge, the within case this court except as noted above. DATE: 07/23/2018	is / is not related to any case now pending or w	17627
	Unttorney-at-Law / Fro Se Flaintiff	Attorney I.D. # (if applicable)
CIVIL: (Place a √ in one category only)		
CIVIL: (Place a √in one category only) A. Federal Question Cases:	B. Diversity Jurisdiction C	Cases:
	All Other Contracts 1. Insurance Contra 2. Airplane Persona 3. Assault, Defamat 4. Marine Personal 5. Motor Vehicle Personal	act and Other Contracts al Injury tion Injury ersonal Injury njury (Please specify): y y - Asbestos
A. Federal Question Cases: 1. Indemnity Contract, Marine Contract, and 2. FELA 3. Jones Act-Personal Injury 4. Antitrust 5. Patent 6. Labor-Management Relations 7. Civil Rights 8. Habeas Corpus 9. Securities Act(s) Cases 10. Social Security Review Cases 11. All other Federal Question Cases	All Other Contracts 1. Insurance Contra 2. Airplane Persona 3. Assault, Defamat 4. Marine Personal 5. Motor Vehicle Pe 6. Other Personal Ir 7. Products Liability 8. Products Liability 9. All other Diversity (Please specify):	act and Other Contracts al Injury tion Injury ersonal Injury njury (Please specify): y y - Asbestos
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A. Federal Question Cases: 1. Indemnity Contract, Marine Contract, and 2. FELA 3. Jones Act-Personal Injury 4. Antitrust 5. Patent 6. Labor-Management Relations 7. Civil Rights 8. Habeas Corpus 9. Securities Act(s) Cases 10. Social Security Review Cases 11. All other Federal Question Cases (Please specify): (The effect	ARBITRATION CERTIFICATION ARBITRATION certification is to remove the case from eligibility for counsel of record or pro se plaintiff, do hereby certify: ARBITRATION certification is to my knowledge and belief, the date of interest and costs:	act and Other Contracts al Injury tion Injury ersonal Injury njury (Please specify): y y — Asbestos ty Cases
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